Clayfield Apartment Complex Testimonial

To whom it may concern

Our good fortune was to engage the Gillard Group. Our first contact was for lighting landscape spaces. However, their ideas extended beyond great lighting and we implemented their landscape plan, including a clever Ampelite clad dividing fence, lattice wall designs, glow boxes and plant selection.

Post-construction, the builder and electrician proved unresponsive. The early warnings signs came when 17% (23/135) of LEDs in apartments failed before investors had a single buyer. Gillard Group intervention brought quick resolution and the supplier replaced all LED in all apartments at no cost.

Once tenanted, our energy bill climbed so we engaged the Gillard Group to do a Light Audit. This comprehensive Audit confirmed our concern that the complex used too many high-energy conventional lamps. Moreover, light fittings were low quality and inappropriate, electrical work was sub-standard or illegal and the lighting design of common use areas did not meet national lighting code requirements.

The Gillard Group pursued the builder and electrician on our behalf through regulators. The electrician was given notice and subsequently relocated apartment sub-boards and made good non-compliant wiring at no cost.

We engaged the Gillard Group to make good on the builder's bad lighting design. Location of existing luminaires were sub-optimal. Relocation, would require running electrical conduit over finished surfaces. The Gillard Group designed bespoke multi-purpose disk luminaire to fit existing locations. The solution greatly improved ambience and safety outside apartments and main entrance, around the poolside and inside the foyer. Other design ideas improved the functionality of the BBQ space and made the external fire escape area compliant.

The disk luminaires transformed the common use areas into glamorous looking spaces at night. The luminaire solution was entered into the Darc Awards in Europe and short-listed by nine judges and Queensland Illuminating Engineering Society's annual lighting awards. While we did not win, we are very pleased with the results.

The Gillard Group led us out of difficult waters, transformed our complex into a safe, functional and glamorous complex at night, reduced total lighting wattage by 56% and contributed to the resale value of the complex.

The Gillard Group are long-term service partners. They are also regularly measuring LED performance on-site as part of their Lighting as a Service initiative.

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